CP2 Firmware Update Instructions via SD card

NOTE: If you're using CP2 with a SIM and connected service, please consult your telematics provider or SmartWitness before attempting to update your device firmware. In this case, the firmware update can be much more easily applied to your device using Smart API over-the-air update service.

1. Prepare Firmware

Create a folder called [program] on the SD root as shown below,

Save the "XXXXXX_x.x.x.img" file to the SD card inside the [program] folder.

2. Upgrading CP2

Insert the prepared SD card to CP2 unit and turn on the power.

The Blue & Red LED will blink while the unit is upgrading. It will also 'beep' continuously. Upgrading the unit usually takes about 30 seconds.

Warning: Do not turn off the power during upgrading. If the upgrade fails, the CP2 unit should be returned to your distributor.

Once the upgrading is finished, the unit will automatically reboot and power up as normal.