

GEOTAB/ SMARTWITNESS

DEVICE INTEGRATION



Please read this entire guide
before installation and use.



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before installation and use.

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GEOTAB/SMARTWITNESS DEVICE INTEGRATION

Please follow the below processes in the order listed.

Geotab Device Registration

STEP 1

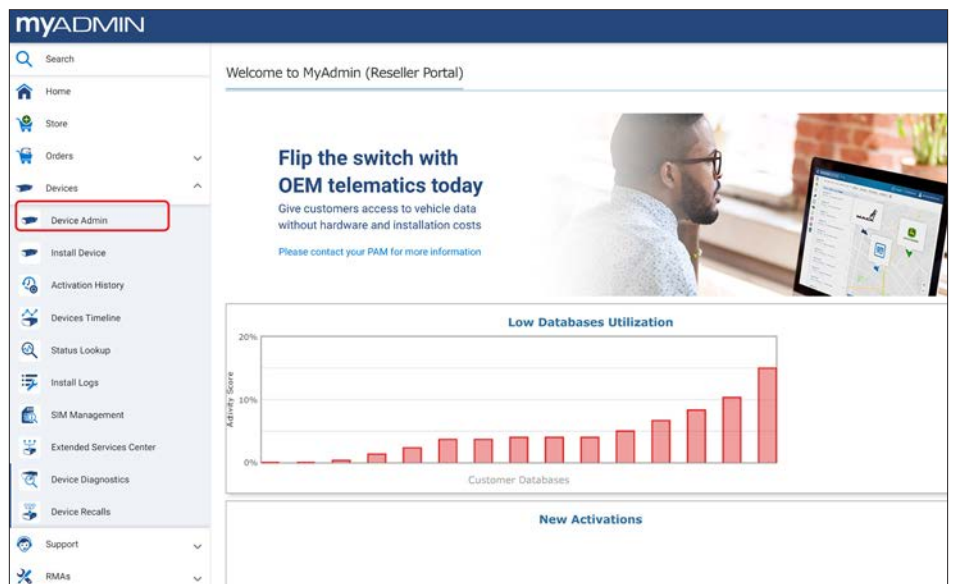
Log in with your reseller credentials on Geotab's [MyAdmin](#) portal.

Note: You must have created a customer on GoCam+, and waited **at least 1 hour** before you continue, regardless of the type of provisioning process.



STEP 2

On the MyAdmin homepage, go to **Devices**, and select **Device Admin**.



GEOTAB/SMARTWITNESS DEVICE INTEGRATION

STEP 3

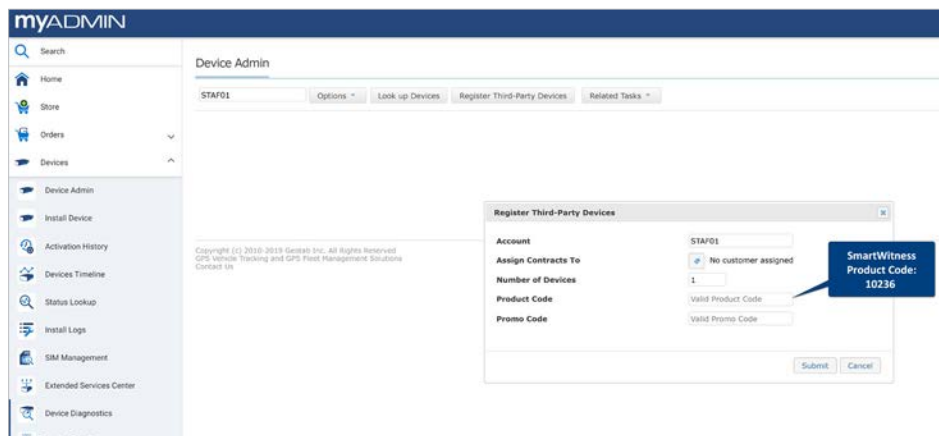
On the Device Admin page, select the option **Register Third-Party Devices**. This will take you to a third-party registration page.



STEP 4

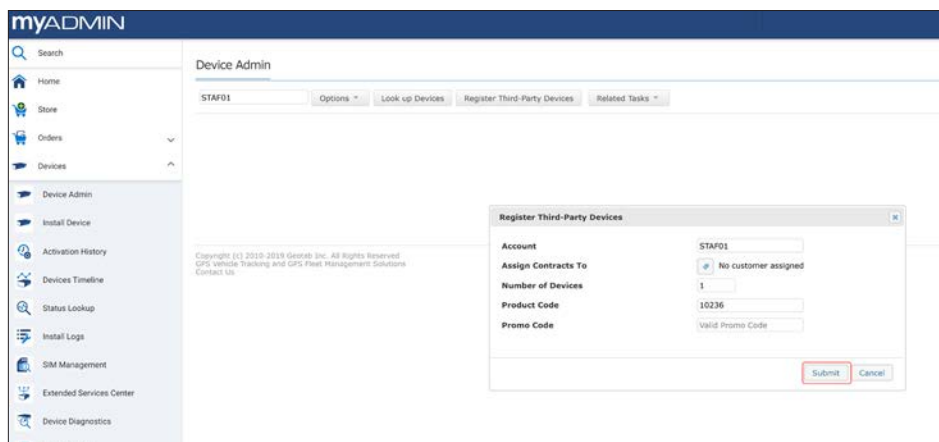
Please fill in the following details:

- **Account** should contain your reseller ERP. If not, enter your ERP.
- List the **Number of Devices** you want to provision. This field only accepts numbers.
- The **Product Code** you enter must be **10236**.
 - **Important:** This is the SmartWitness product ID for your integration. Do not enter any other product ID.
- Leave the **Promo Code** field blank if inapplicable.



STEP 5

Click **Submit**.



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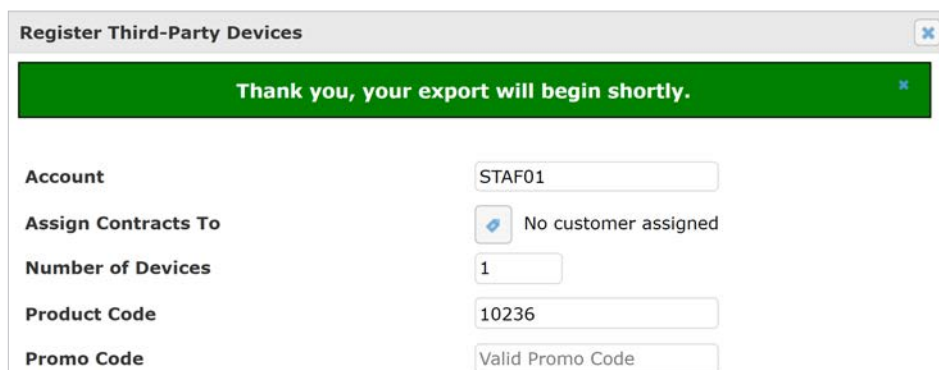
STEP 5 (CONT)

After submitting, your application will download a .csv file with the assigned Geotab Serial Number(s) for the SmartWitness device(s). You will need these Geotab Serial Numbers to complete the integration.

Important: If the .csv file doesn't automatically download, allow for file downloads from myadmin.geotab.com in your browser settings.

Your .csv file should look like this. It should contain serial numbers matching the number of devices you provisioned.

Important: You will need these Geotab Serial Numbers to associate with the SmartWitness Device ID (shown below in Activate and Associate SmartWitness Devices With Geotab Serial Numbers).



Register Third-Party Devices

Thank you, your export will begin shortly.

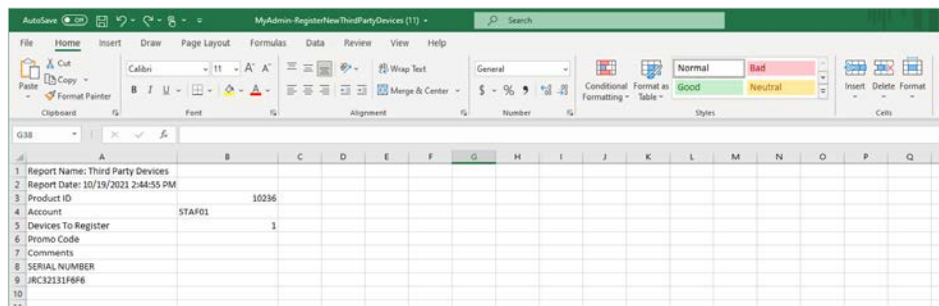
Account STAF01

Assign Contracts To No customer assigned

Number of Devices 1

Product Code 10236

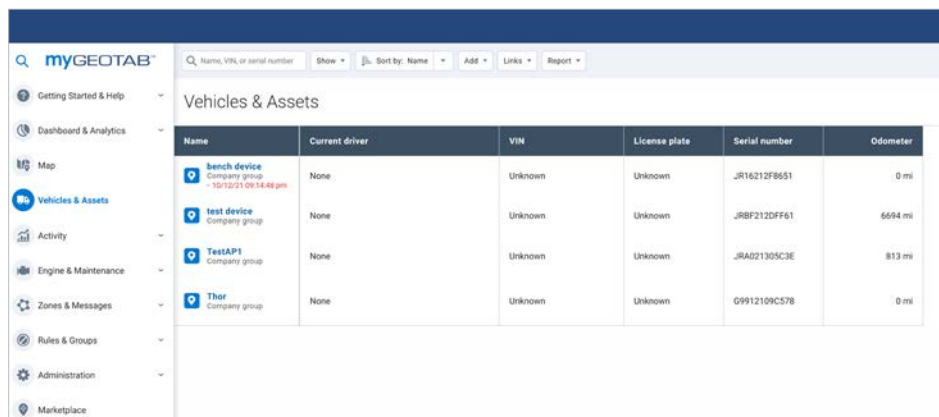
Promo Code Valid Promo Code



Report Name: Third Party Devices	Report Date: 10/19/2021 2:44:55 PM	Product ID	Account	Devices To Register	Promo Code	Comments	SERIAL NUMBER
		10236	STAF01	1			JRC3231F6F6

STEP 6

Add device information to specific end customers in Geotab's database on the **Vehicles & Assets** page.



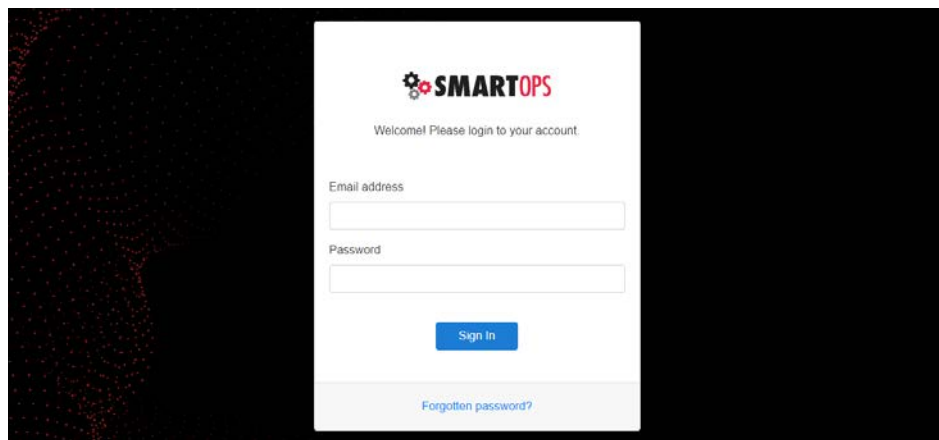
Name	Current driver	VIN	License plate	Serial number	Odometer
bench device Company group 10/19/21 09:14:48 pm	None	Unknown	Unknown	JR16212F8651	0 mi
test device Company group	None	Unknown	Unknown	JRB212DFF61	6694 mi
TestAPI Company group	None	Unknown	Unknown	JRA021305C3E	813 mi
Thor Company group	None	Unknown	Unknown	G9912109C578	0 mi

GEOTAB/SMARTWITNESS DEVICE INTEGRATION

Activate and Associate SmartWitness Devices With Geotab Serial Numbers

STEP 1

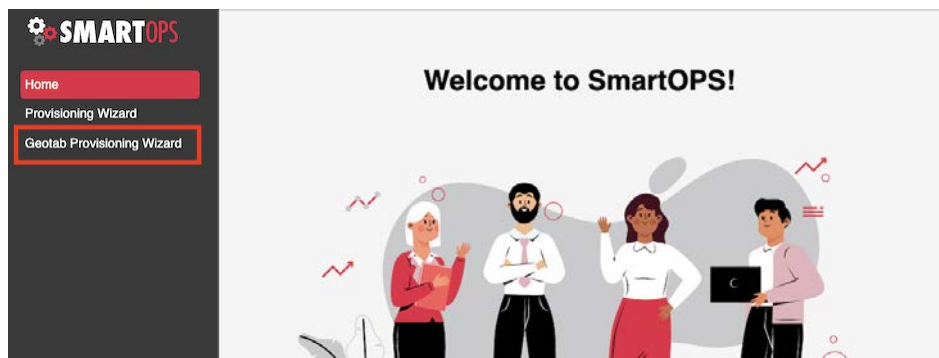
Log in to the SmartWitness **SmartOPS** portal
<https://smartops.smartwitness.com>.



STEP 2

Locate the **Geotab Provisioning Wizard** in SmartOPS.

Note: This is a dedicated Geotab provisioning wizard, aside from the standard SmartWitness provisioning wizard. If you are unable to locate it, please contact SmartWitness support to enable access.



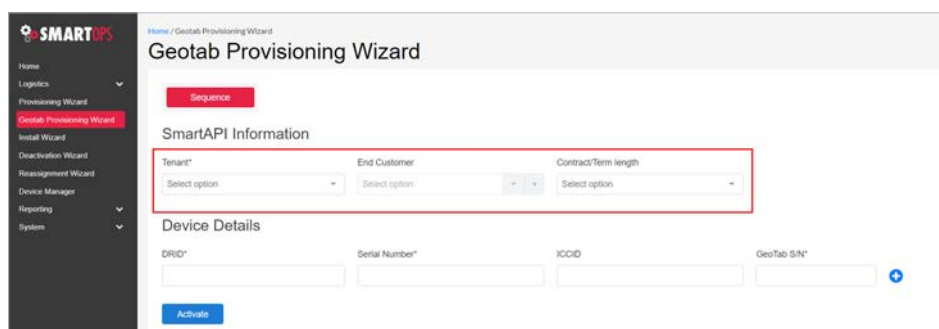
STEP 3

Please fill in the following details on the provisioning form:

- Select **Tenant** (your SmartWitness instance).
- Select **End Customer**.

Note: The customer should only be **selected**. Do not click "+" to add new customers. If customers aren't available in the provisioning wizard after 1 hour of creating them on GoCam+, please contact [support](#).

- Select **Contract/Term length** if applicable.

A screenshot of the "Geotab Provisioning Wizard" form in the SmartOPS portal. The form is titled "Geotab Provisioning Wizard" and has a "Sequence" button at the top. It is divided into two main sections: "SmartAPI Information" and "Device Details". The "SmartAPI Information" section contains three dropdown menus: "Tenant*", "End Customer", and "Contract/Term length". The "Device Details" section contains four input fields: "DRID*", "Serial Number*", "ICCID", and "GeoTab S/N*", each followed by a blue plus icon. An "Activate" button is located at the bottom left of the form.

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STEP 4

Please fill in the relevant information for the SmartWitness Recorder Device:

- Enter SmartWitness **DRID**.
- Enter SmartWitness **Serial Number**.
- Enter **ICCID (SIM card)** if you're using a SmartWitness SIM card/data. Otherwise, the field isn't required and should be left blank if you're using your own SIM card/data.
- Enter **Geotab S/N**.
 - The serial number provided by Geotab during the third-party device registration process, seen in the .csv image on page 5

The screenshot shows the 'Geotab Provisioning Wizard' interface. On the left is a sidebar with navigation links: Home, Logistics, Provisioning Wizard (highlighted), Install Wizard, Deactivation Wizard, Reassignment Wizard, Device Manager, Reporting, and System. The main content area is titled 'Geotab Provisioning Wizard' and includes a 'Sequence' button. Below this is the 'SmartAPI Information' section with dropdown menus for 'Tenant', 'End Customer', and 'Contract/Term length'. The 'Device Details' section is highlighted with a red box and contains four input fields: 'DRID', 'Serial Number', 'ICCID', and 'GeoTab S/N'. An 'Activate' button is located below these fields.

STEP 5

Click "+" to add multiple devices at the same time. Please complete the same information for different devices.

This screenshot is identical to the one for Step 4, showing the 'Geotab Provisioning Wizard' interface. The 'Device Details' section is highlighted with a red box, and the '+' button at the end of the 'GeoTab S/N' field is specifically highlighted with a red square, indicating where to click to add multiple devices.

STEP 6

Click **Activate** to complete setting up your device.

The steps above are necessary every time you provision new devices.

This screenshot is identical to the one for Step 4, showing the 'Geotab Provisioning Wizard' interface. The 'Activate' button at the bottom of the 'Device Details' section is highlighted with a red box, indicating the final step to complete the device setup.

TECHNICAL SUPPORT

COMPLETING THE INTEGRATION PROCESS

You've successfully registered your SmartWitness third-party tracking device!

Please feel free to lend us any feedback you may have about this process. It helps us create better customer experiences for the future.

HAVING ISSUES?

If you encounter problems registering your device or experience any other technical difficulties, please contact SmartWitness.

You can reach our support teams in North America, South America or APAC at +1 (312) 981-8774 and our EMEA team at +44 (0)1483 397005.

If you prefer email, you can reach us at support@smartwitness.com.

